

STATUS DISCLOSURE

THE FINANCIAL CONDUCT AUTHORITY (FCA)

The FCA is an independent body who regulates the financial services we provide to our customers. The details below are designed to clarify and give confidence to customers about the limited number of financial products we offer.

PRODUCTS WE OFFER

We work with a limited number of lenders and will introduce customers to them where appropriate. They offer finance packages enabling customer to spread the cost of a vehicle purchase over a number of months and years. We can if requested provide a full list of lenders.

WHAT WILL YOU PAY FOR OUR SERVICES?

We charge you nothing for our services. We may receive remuneration from a lender if you proceed and take a finance product from them for the purchase of a vehicle. If you wish to know what the lender will pay us as either a fee or commission at

any time in the sales process where a finance package is being considered. Please ask a member of the sales team and they will disclose the amount we will be paid.

WHO REGULATES US?

Champion Vans LTD is authorised and regulated by the Financial Conduct Authority under no 917885. Our permitted business is to act as a broker for consumer finance, not a lender.

You can check this on the FCA register by visiting the FCA website www.fca.org.uk/register or by contacting the FCA on 08700 111 6768 or 0300 500 8082

OWNERSHIP

Champion Vans LTD is a private limited company.

Registered Trading Address:
Champion Vans LTD

Units 12-16, Somerset Ind. Estate
Somerset Road

Cwmbran, NP44 1QX

WHAT TO DO IF YOU HAVE A COMPLAINT

If you wish to register a complaint. Please contact us as follows:

By email:

aftercare@championmotorcompany.co.uk

Or in writing:

Champion Vans LTD, Units 12-16, Somerset Ind. Estate, Somerset Road, Cwmbran, NP44 1QX If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service. (<https://www.financial-ombudsman.org.uk/>)

Should a complaint with ourselves involve one of our lenders then all information will be forwarded to them to review.